

PRIVACY NOTICE

The Federal Cable Communications Policy Act of 1984 contains certain provisions regarding the collection and disbursement of personally identifiable information by cable television operators. In accordance with those provisions, Wilkes Communications collects and maintains personally identifiable information concerning customers. That information includes, among other things, your name, address, and phone number, billing records; service maintenance and repair records; premium service subscription information; marketing information and customer complaints.

Personally identifiable information is generally used for the normal business purpose of offering and rendering cable television service and other services to you. Some persons have access to such information when necessary in connection with our business or when otherwise desirable. Access may be on a day-to-day basis. Those people who have access include cable system employees; cable system sales agents; businesses which provide service to the cable system, such as our accountants, billing and collection services, program and program guide providers where applicable; program services which will periodically audit subscription information and other business that seeks to use your name, address, etc. We maintain personally identifiable information about subscribers for as long as it is necessary for business purposes. This period of time may last as long as you are a subscriber and, if necessary, for additional time so that we can comply with tax, accounting and other legal requirements. When information is no longer needed for these purposes, it is our policy to destroy it.

As a Wilkes Communications customer, you may review any personal information held by us, which pertains to you if you give us a reasonable period of time to locate and, if necessary, prepare the information for review. Preparation is sometimes necessary to avoid disclosure of information relating to other customers. If you wish to review your personal information, please contact us by letter or telephone to arrange for a review. The review will be at our local business office. You may request correction of any errors in personal information that we collect and maintain pertaining to you. Federal law prohibits collecting any personally identifiable information other than information necessary to carry on our business or to detect theft of service, unless you consent.

To the extent that we are permitted to collect personally identifiable information, we are permitted to disclose such information only to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service related mailing lists or other purposes unless you tell us you do not wish us to disclose it. However, such disclosures of names and addresses will not be in a form that discloses the extent or type of any use you make of service we provide, nor will it disclose the nature of a transaction you make over the cable system. If you do not wish to have your name and address disclosed even in limited situations described above, or if you wish to limit the circumstances, in which we will disclose it, please obtain, fill out and return a form from our local business office. We may also, on occasion, include this form in our monthly newsletter for customers to fill out and return to our office.

Except as indicated in the preceding paragraph, we may not disclose personally identifiable information without your consent, unless we are required to do so by court order. If we are served with a court order requiring disclosure of personally identifiable information concerning a customer, we will inform the customer of any court-ordered disclosure of such information. Under some circumstances, a governmental entity may seek a court order to obtain personally identifiable information from the cable system concerning a cable customer. The customer must be given an opportunity to consent to issuance of such an order.

Any person aggrieved by an act of a cable operator in violation of these federal limitations on the collection and disclosure of personally identifiable information may bring a civil action in a United States District Court to enforce the limitations.


WHY CHOOSE WILKES TV?

- High Definition
- DVR
- Local Programming
- On-screen Caller ID
- No Unsightly Dish on Your Roof
- Great Value
- Whole Home DVR
- Entertaining Apps
- Exclusive Local Content



336.973.3103

wilkes.net

 facebook.com/wilkescomm/

Pricing and channels subject to change without notice. *Prices are listed as bundle rates, for non-bundled rates speak with Customer Service. **HD channels are only available to Fiber to the Home Customers. Basic HD channels are free with any plan. ***HD Plus channels only available with the Digital Plus plan. HD Premier channels are only available with the Digital Premier plan. ****The HD Movie channels are only available when purchasing the Premium movie pack and the HD Premier channels.

WILKES CHANNEL LINEUP



Wilkes
Communications, Inc.
a subsidiary of Wilkes Telephone Membership Corporation

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DIGITAL BASIC \$30.00

- 1 Remote Guide
- 2 WLXI (61) TCT
- 3 WCWG (20) CW
- 4 WUNL (26) PBS
- 5 WGPX (16) ION
- 6 TBN
- 7 Mountain Television
- 8 WGHP (08) FOX
- 9 WFMY (09) CBS
- 10 WXLV (45) ABC
- 11 WMYV (48) MyTV
- 12 WXII (12) NBC
- 14 ACTV (Alleghany TV)
- 16 QVC
- 17 C-SPAN
- 18 C-SPAN2
- 19 The Inspiration Network
- 20 EWTN
- 21 HSN
- 22 Justice Network
- 23 WXII Me-TV
- 24 EVINE Live
- 26 Jewelry Television
- 27 American Sports Network
- 28 Get TV
- 29 Charge!
- 290 Comet TV

DIGITAL PLUS \$65.00***(INCLUDES BASIC)**

- 13 WGN
- 25 Weather Channel
- 30 Fox Sports Southeast
- 31 ESPN
- 32 ESPN Classic
- 33 ESPN News
- 34 ESPN2
- 35 ESPN2
- 36 Fox Sports Carolinas
- 38 CBS Sports Network
- 39 MLB Network
- 40 Fox Sports 1
- 42 FXX
- 50 Golf Channel
- 52 NBC Sports Channel
- 60 TV Land
- 63 Sprout
- 64 Disney Channel
- 65 Disney XD
- 66 Disney Jr
- 68 Nickelodeon
- 69 Cartoon Network
- 76 Nick Jr
- 80 Discovery Family
- 82 Science Channel
- 85 OWN
- 90 Discovery Channel
- 91 The Learning Channel
- 92 National Geographic
- 100 Animal Planet
- 101 History Channel
- 102 Viceland
- 109 DIY
- 110 HGTV

- 111 Cooking Channel
- 112 Food Network
- 113 Travel Channel
- 114 Game Show Network
- 116 Lifetime
- 117 Lifetime Movie Network
- 120 Lifetime Real Women
- 122 Oxygen
- 125 The Olympic Channel
- 129 Hallmark
- 149 Military History Channel
- 151 FYI
- 152 Crime & Investigation
- 153 TruTV
- 154 Spike TV
- 156 SyFy
- 158 Chiller
- 160 AMC
- 161 Bravo
- 169 Sundance TV
- 170 TBS
- 171 USA
- 172 TNT
- 175 FX
- 176 Freeform
- 177 A&E
- 180 CNN
- 182 HLN
- 183 Fox News
- 185 CNBC
- 186 MSNBC
- 187 Fusion
- 191 Fox Business
- 196 E!
- 200 MTV
- 201 VH1
- 202 CMT
- 205 MTV2
- 209 GAC
- 215 BET
- 216 Comedy Central

DIGITAL PREMIER \$75.00***(INCLUDES PLUS)**

- 37 NFL Network
- 41 Fox Sports 2
- 44 Fox Sports Atlantic
- 45 Fox Sports Central
- 46 Fox Sports Pacific
- 48 SEC
- 53 Outdoor Channel
- 54 The Sportsman Channel
- 55 World Fishing Network
- 56 Outside Television
- 57 Horse Racing TV
- 58 Cars TV
- 62 Boomerang
- 67 UNC Kids
- 75 Teen Nick
- 77 Nick Toons
- 79 Nick Jr
- 83 Destination America
- 84 Investigation Discovery
- 93 Smithsonian Network

- 98 Pets TV
- 99 WFMY WeatherNow
- 104 My Destination TV
- 105 Retirement Living TV
- 106 UNC EX
- 107 ION Life
- 108 Recipe TV
- 118 WE tv
- 126 Discovery Life Channel
- 130 Hallmark Movies & Mysteries
- 131 Hallmark Drama
- 134 This TV
- 135 Antenna TV
- 137 The Cowboy Channel
- 138 RFD
- 140 Turner Classic Movies
- 142 FX Movies
- 143 Independent Film Ch
- 144 Flix
- 150 American Heroes
- 155 MAV TV
- 184 NewsMax
- 188 Blaze
- 190 Bloomberg
- 192 BBC America
- 194 Reelz
- 195 ES TV
- 204 NickMusic
- 206 VH1 Classic
- 185 CNBC
- 207 CMT Music
- 208 BounceTV
- 210 Fuse
- 217 Comedy TV
- 220 UP
- 225 The Hillsong Channel
- 226 Juice
- 227 Upliftv
- 228 BYU

PREMIUM PACKAGE CHANNELS

Additional fees apply

HBO \$15.95

- 300 HBO
- 301 HBO Comedy
- 302 HBO Family
- 303 HBO 2
- 304 HBO Signature
- 305 HBO Zone

STARZ/ENCORE \$12.95

- 350 Starz
- 351 Starz Cinema
- 352 Starz Kids
- 353 Starz Edge
- 354 Starz Comedy
- 355 Starz in Black
- 360 Starz Encore
- 361 Starz Encore Action
- 362 Starz Encore Black
- 363 Starz Encore Classic

DIGITAL MUSIC**(INCLUDED IN PLUS)**

- 600 Beautiful Instrumentals
- 601 Jazz Vocal Blends
- 602 Hot Hits
- 603 Modern Country
- 604 Alternative
- 605 Adult Contemporary
- 606 Lite Classical
- 607 60's Revolution
- 608 Classic Rock
- 609 Classic Hits Blend
- 610 Coffeehouse Rock
- 611 Dance
- 612 The Spirit
- 613 8-Tracks
- 614 Today's Hits
- 615 80's Hits
- 616 70's Hits
- 617 Classic R&B
- 618 Traditional Country
- 619 Soft Hits
- 620 Retro Disco
- 621 Groove Lounge
- 622 Big Band/Swing
- 623 Smooth Jazz
- 624 New Age
- 625 Holidays & Happenings
- 626 Great Standards
- 627 Malt Shop Oldies
- 628 Y2K Hits
- 629 The Playground

- 364 Starz Encore Suspense
- 365 Starz Encore Westerns
- 366 Starz Encore Family

CINEMAX \$14.95

- 340 CineMax
- 341 ActionMax
- 342 MoreMax
- 343 ThrillerMax

SHOWTIME/MOVIE CHANNEL \$14.95

- 320 Showtime
- 321 Showtime Extreme
- 322 Showtime Family Zone
- 323 Showtime Next
- 324 Showtime Showcase
- 325 Showtime 2
- 326 Showtime Women
- 330 The Movie Channel
- 331 The Movie Channel Extra

HIGH DEFINITION CHANNELS****HD BASIC FREE**

- 803 WCWG HD
- 804 WUNL HD
- 805 WGPX HD
- 808 WGHP HD
- 809 WFMY HD
- 810 WXLV HD
- 811 WMYV HD
- 812 WXII HD

HD PLUS \$9.95*****(INCLUDES HD BASIC)**

- 813 WGN HD
- 825 The Weather Channel HD
- 830 Fox Sports Southeast HD
- 831 ESPN HD
- 833 ESPN News HD
- 834 ESPN2 HD
- 835 ESPN2 HD
- 836 Fox Sports Carolinas HD
- 838 CBS Sports Network HD
- 839 MLB Network HD
- 840 Fox Sports1 HD
- 842 FXX HD
- 850 Golf HD
- 852 NBC Sports Channel HD
- 864 Disney HD
- 865 Disney XD HD
- 869 Cartoon Network HD

- 880 Discovery Family Channel HD
- 882 Science Channel HD
- 889 Velocity HD
- 890 Discovery Channel HD
- 891 The Learning Channel HD
- 892 National Geographic HD
- 900 Animal Planet HD
- 901 History Channel HD
- 902 H2 HD
- 910 HGTV HD
- 912 Food Network HD
- 913 Travel Channel HD
- 916 Lifetime HD
- 917 Lifetime Movie Net HD
- 929 Hallmark Channel HD
- 931 Hallmark Drama HD
- 942 FXM HD
- 951 FYI HD
- 956 SyFy HD
- 960 AMC HD
- 961 Bravo HD
- 969 Sundance HD
- 970 TBS HD
- 971 USA HD
- 972 TNT HD
- 975 FX HD
- 976 Freeform HD
- 977 A&E HD
- 983 Fox News HD
- 985 CNBC HD
- 986 MSNBC HD
- 994 AXS TV HD
- 995 HD Net Movies
- 996 E! HD
- 999 MTV Live

HD PREMIER \$9.95*****(INCLUDES HD PLUS)**

- 837 NFL Network HD
- 841 Fox Sports2 HD
- 853 Outdoor Channel HD
- 855 World Fishing Net HD
- 883 Destination America HD
- 884 Investigation Discovery HD
- 893 Smithsonian Network HD
- 918 Women's Entertainment HD
- 930 Hallmark Movies & Mysteries HD
- 931 Hallmark Drama HD
- 940 Turner Classic Movies HD
- 943 IFC HD
- 955 MAV TV HD
- 984 NewsMax HD
- 988 Blaze HD
- 991 Fox Business Channel HD
- 992 BBC America HD

HD STARZ/ENCORE****

- 344 Starz HD
- 367 Starz Encore HD

as of 11.1.17